

**From:** [Broadcasting](#)  
**To:** [REDACTED]  
**Subject:** RE: Your complaint about an ABC News segment broadcast on 22 January 2024 [SEC=OFFICIAL]  
**Date:** Tuesday, 11 June 2024 11:31:00 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)

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ACMA reference: BM-13463

Dear [REDACTED]

**RE: Your complaint about an ABC News segment broadcast on 22 January 2024**

Thank you for your complaint about the compliance of *Insiders* with the ABC Code of Practice 2024 (the ABC Code).

We appreciate that this matter is of concern to you and thank you for your patience while we assessed your complaint.

When we receive a complaint about a broadcast, we weigh up a number of factors to help us decide whether to investigate further, including the specifics and/or merits of the matter, the nature and seriousness of the issue raised, the matter's potential to affect the community at large and its priority in relation to other matters.

The ABC Code states the ABC will make reasonable efforts to ensure that material facts are accurate and presented in context.

When determining the accuracy of a factual statement under the ABC Code, the ACMA will consider relevant contextual factors including the type, subject, and nature of the content, the likely audience expectations of the content and the circumstances in which the content was made and presented.

The ABC Code states the ABC will gather and present news and information with due impartiality.

The ACMA notes that impartiality does not require that every perspective receives equal time, nor that every facet of every argument is presented. Assessing the impartiality due in given circumstances, requires consideration in context of all relevant factors including the type, subject and nature of the content; the likely audience expectations of the content and the degree to which the content is contentious.

Having reviewed a copy of the broadcast, the ACMA notes that the story was about the then recent consecration of a 'contentious' Hindu temple 'dedicated to the god Ram'. The report noted that the temple was opened by Prime Minister Modi and its relevance to his upcoming election campaign. As part of the story, an overview of the site was provided, including the 1992 demolition of a Mosque on the site which 'sparked nation wide riots between Hindus and Muslims'. The report referred to the deaths of 2,000 people, in general terms, and without qualification as to the timeframe in which they had died. The report also noted the Supreme Court decision to grant the site to Hindus. Two supporters of the new Temple were interviewed, along with a man whose father was killed in the 1992 riots and each provided their opinions during the report.

Having carefully reviewed your complaint, the ABC's response, a copy of the broadcast and the relevant rules in the ABC Code and considering the relevant public interest considerations we have decided to take no further action.

However, the ACMA has logged your complaint in our database to help us identify potential

recurring or systemic issues with legislation, codes of practice and standards.

You can find out more about our approach to broadcast investigations on the [ACMA website](#).

If you have concerns about the way we have handled this matter, you can contact the [Office of the Commonwealth Ombudsman](#).

Thank you for bringing this matter to our attention.

Yours sincerely,



**Content Investigations Section**

**Australian Communications and Media Authority**

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